

# Defining and Sustaining a Values-Based Culture

Core values represent the shared ideals that differentiate an organization in how it serves clients, colleagues, and the community. CEEK encourages different parts of an organization to build their own distinct culture in a manner that is consistent with the broader organization and its values. This may mean building on or clarifying the application of core values that have already been defined by the organization. Regardless of where you reside in an organization, the following list offers suggestions to help you collaborate within your team to define the foundation of an Intentional Culture Plan.

### 1. Collectively Brainstorm a Preliminary List of Candidate Values

- Option 1 Survey the team with open-ended questions such as:
  - What does our team do well in service to our clients, colleagues, and community?
  - How can or should we do better in service to our clients, colleagues, and community?
  - Highlight all words or concepts that express a value statement.
  - Option 2 Survey the team with a List of Common Values:
    - See page 2 for an example list.
    - Ask each team member to select five values that resonate with what they believe does, or should, differentiate the team in service to clients, colleagues, and the community.

### 2. Group and Refine Similar Candidate Values and Facilitate Discussion

- From Step 1, select the most prevalent values as candidates for consideration (typically 10-20).
- Schedule and facilitate a team discussion to agree on the general intent of each value.
- Group similar values, keeping notes on related values that have been combined.

### 3. Categorize Values as Right-To-Play, Core, and Aspirational

- Share definitions of the three types of values and ask all team members to categorize.
- Share results and determine consensus on those that are a right-to-play versus those that may differentiate the organization as a core or aspirational value.

### 4. Vote to Select Final Set of Core Values to Differentiate

- Distribute to the team the refined list of candidate values (typically 6-12 core and aspirational).
- Ask team members to vote on the top three they believe will differentiate the team.
- Share the survey results and determine whether to adopt the top 3, 4, or 5 values based on the distribution of voting results. CEEK recommends 3-5 core values.

### 5. Draft a Brief Description of Each of the Core Values

- Referencing notes from the team discussion, define each core value capturing the essence and intent of the value. Include language of similar values that were grouped together.
- List and define any values designated as right-to-play, defining the clear expectations associated with each (e.g., honesty we do not lie, cheat, or steal).
- Distribute to the team for feedback and comments. Refine or edit as appropriate and finalize.

## Values to Consider

 Accomplishment
Accountability
Adaptability
Advancement/Promotion
Adventure
Affection (love/caring)
Artistic Expression
 Athletics
Autonomy
 Balance
 Beauty
Challenge
Challenging Problems
Change
 Close Relationships
 Collaboration
 Comfort
 Commitment
 Community
 Competence
 Competition
 Consistency
 Contributing
 Cooperation
 Courage
 Creativity
 Culture
 Curiosity
 Decisiveness
 Democracy
 Dependability
 Diversity
 Education
 Effectiveness
 Efficiency
 Empowerment
 Environment

\_\_\_\_ Equality \_\_\_\_ Excellence \_\_\_\_ Excitement \_\_\_ Expertise \_\_ Exploration Fairness \_\_ Family \_\_ Fast-paced Work \_\_\_\_ Fighting for a Cause \_\_\_\_ Financial Security \_\_\_\_ Freedom \_\_\_\_ Friendship \_\_\_ Fun \_\_\_\_ Giving Growth \_\_\_ Harmony \_\_\_ Health \_\_\_\_ Helping Other People \_\_\_ Honesty \_\_\_ Humor Independence \_\_ Innovation \_\_ Integrity \_\_\_ Intellectual Stimulation \_\_\_\_ Involvement \_\_\_ Job Tranquility \_\_\_ Joy \_\_\_ Knowledge \_\_\_ Leadership \_\_ Learning \_\_\_ Location \_\_\_ Love \_\_\_\_ Loyalty \_\_\_ Mastery \_\_\_ Meaningful Work

- \_\_\_\_ Nature
- \_\_\_ Open-Mindedness

 Ownership
 Passion
 Peace
 Personal Growth
 Physical Challenge
 Pleasure
 Privacy
Prosperity
 Public Service
Quality
Quality Relationships
 Relationships
 Respect
Responsibility
 Risk Taking
Safety
 Security
 Self-esteem/Confidence
 Self-expression
Self-respect
 Serenity
 Service Excellence
 Solitude
 Spirituality
 Stability
 Stimulation
 Teamwork
 Time Freedom
Tranquility/stability
 Trust
 Truth
Using Intuition
 Variety
Wisdom

\_\_\_ Wisdom

in ceek-llc

- \_\_\_ Working Alone
- \_\_\_\_ Working with Others

Email <u>info@ceekllc.com</u> for further guidance or support to develop your Intentional Culture Plan.

